

**CORPORATE SOCIAL RESPONSIBILITY**

In your company, CSR means total commitment to all its stakeholders to conduct business in an economically, socially and environmentally sustainable manner that is responsible and ethical.

Since inception CONCOR has always worked towards the inclusive growth of society by contributing through its efforts & available resources for the sustainable development of all its stakeholders, including allied partners and logistics service providers. CONCOR has framed its CSR policy for the effective implementation of the activities undertaken.

Under CONCOR's CSR policy various thrust areas have been identified which includes health & medical care, education/literacy enhancement, community development & rehabilitation measures, environment protection, conservation of natural resources, natural calamities and infrastructure development.

Like previous years, CONCOR allocated 0.5% of Profit After Tax (PAT) of previous year towards CSR Budget for F.Y. 2012-13.

CONCOR has executed various projects under its CSR initiatives. The major projects of the Company related to setting up of Adult Literacy Centres, has been taken up in association with National Literacy Mission Authority (NLMA), Ministry of Human Resource Development. Similarly, National Foundation of Communal Harmony (NFCH) under Ministry of Home Affairs, Govt. of India is also doing activities of helping violence affected children.

Assistance has also been provided towards creation of infrastructure for visually impaired, physically challenged and poor children. Company has also taken steps towards conservation of environment by adopting a village in the state of Uttarakhand in association with TERI for providing rain water harvesting, Poultry houses, Alternate energy solution, computer training etc. to villagers. Similarly Company is also providing assistance to Odisha State Disaster Management Authority (OSDMA) for construction of multipurpose cyclone shelters.

The Company has taken effective steps for generating awareness for CSR activities among its officers /staff. CSR guidelines and policy of the company have been effectively communicated to its officers and staff through regions. They are also being informed and involved in the implementation and monitoring of the projects undertaken by the company from time to time.

In CONCOR most of our CSR activities are being implemented by Government or other reputed organizations having a track record of performance. CONCOR monitors the project implemented by these agencies from time to time and wherever felt necessary also sends its own officials to see the physical implementation on the ground.

In line with DPE guidelines, a total amount of ₹ 6.23 crore, including unspent amount of previous years was committed towards CSR budget for F.Y.2012-13. Out of this ₹ 6.15 crore was disbursed/used towards these activities during the year.

With the revision in the DPE Guidelines on Corporate Social Responsibility and Sustainability (CSR & S) which will be applicable w.e.f. 1<sup>st</sup> April, 2013 your company has also revised its CSR & S policy recently. It has adopted these revised guidelines and has framed a two tier system for the management of its CSR & S activities. Under this system two committees have been formed. Tier-1 committee is at board level headed by CMD/CONCOR with Director (Projects & Services) and an Independent Director as other two members. The tier-2 Committee is below board level which is headed by an executive one level below board.

To continue with its long term CSR & S policy & enthused by the benefits accruing to the society from its initiatives in earlier years, the company intends to continue its commitment to fulfill its obligations towards all its stakeholders & society in the years ahead in accordance with its CSR & S policy.